INTAKE–HYPERAUTOMATION
CAN TRANSFORM YOUR BUSINESS

DATA VELOCITY

Modern technologies enable insurers to automatically capture, classify, extract and act on content received from all sorts of intake channels.

This capability is available via a fully outsourced cloud service – Data Velocity. Enabling you to:

1. Define Data Needs

Customer Intentions
Using Natural Language Processing (NLP), we can read text and auto determine which action the customer is trying to perform.

Document Types
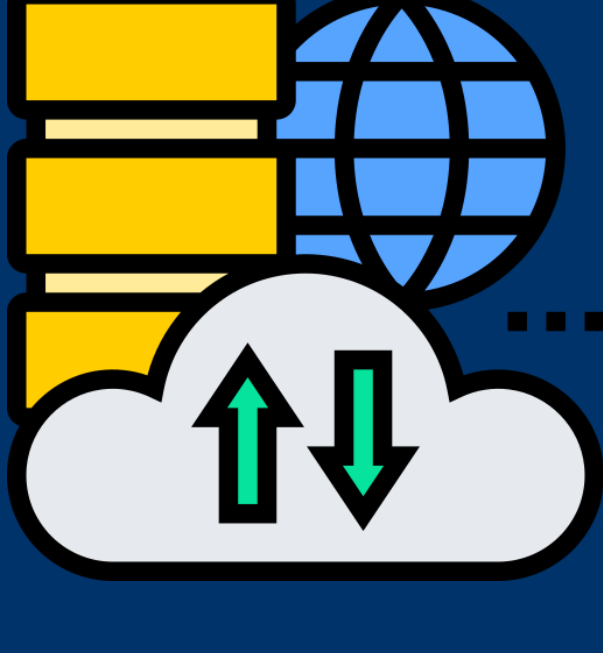Using Machine Learning and image recognition we can auto determine document classifications, by form and content.

Data Fields
Using enhanced Optical Character Recognition with NLP, we can auto extract key data fields out of any content.

2. Submit Intake Content

Route your intake content directly from scanners, fax machines, emails, portal submissions, shared folders, or even social media to your own AWS Managed Cloud Repository (S3).

Amazon S3 offers industry leading security and performance and is HiTrust certified. Ensuring your data is untouchable by anyone but you.

3. Receive Actionable Data

Data Velocity, with the help of AI and machine learning specially trained to identify insurance and health data such as member, employer, provider, diagnosis, procedure, and claim information, will then identify the different variations of the intake content, understand the content intent, locate and extract the required data, and deliver it right back to you for consumption.

Transform Your Process

Data Velocity brings the best AI, NLP, machine learning, and advanced recognition capabilities together to handle every type of document, from simple forms to complex free-form documents; And every job size, from ad hoc single documents to large batch jobs requiring tough SLAs. Data Velocity enables you to instantly feed your core applications the data they need, helping you focus on your core business, reduce costs, improve data quality, and ensure compliance.

Features and Benefits

Powerful Cloud Functionality

Trusted AWS Environment
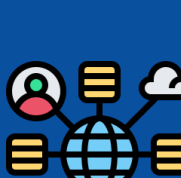
Customer Intent Recognition

Document Classification

Data Extraction

Service Level Management

End-to-End Visibility

Smooth Integration

ELIMINATE FRICTION FROM INTAKE CONTENT
Go digital from the moment you receive content from any customer encounter and empower your people to work their best in a digital world.

This Data Velocity Cloud Service provides you the best opportunity to make it possible.

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